

Minh Hao Nguyen, PhD

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CURRENT APPOINTMENT

Since **Senior Research & Teaching Associate / Marie Slodowska-Curie Fellow**
01/2019 Internet Use & Society Division, Department of Communication and Media Research/IKMZ,
University of Zurich, Switzerland

EDUCATION

04/2019 **PhD in Communication Science, *cum laude***
Amsterdam School of Communication Research, University of Amsterdam, The Netherlands

Dissertation: 'A novel approach to tailored communication: Optimizing online health information for older patients'. URL: http://bit.ly/thesis_mhn.

Finalist for 2 Top Dissertation Awards; Recipient of 4 Top Paper Awards.

08/2014 **MSc in Communication Science, *cum laude***
University of Amsterdam, The Netherlands

08/2012 **BSc in International Communication and Media**
Erasmus University Rotterdam, The Netherlands

RESEARCH EXPERIENCE & VISITING POSITIONS

2018 **Visiting scholar, 2 months**
Health Communication and Technology Lab, University of Utah. Host: Prof. Jakob Jensen.
Department of Communication, University of Kentucky. Host: Prof. Nancy Harrington.

2017 **Visiting scholar, 3 months**
School of Information & Communication, Florida State University. Host: Prof. Mia Lustria.

2013-14 **Research & Lab assistant**
Amsterdam School of Communication Research, University of Amsterdam

RESEARCH FUNDING & OTHER GRANTS

2020 **Marie Slodowska-Curie Actions (MSCA) Individual Fellowship** (€ 203,150 / approx. US\$ 245,000), European Commission. Project: 'Disconnect2Reconnect: Understanding wellbeing in an increasingly digital society.'

"Strengthening the IKMZ-Community", University of Zurich (CHF 2,500 / approx. US\$ 2,800), Workshop: 'Open Science in Communication Studies: Benefits, Challenges, and Applications.' Co-applicants: Niels Mede, Valerie Hase, Michael Reiss, Anna Schorn, dr. Edda Humprecht.

“Strengthening the IKMZ-Community”, University of Zurich (CHF 5,300 / approx. US\$ 5,900), Project: ‘Between connected and disconnected: Understanding people’s management of digital media use in everyday life.’ Co-applicants: dr. Sarah Geber and dr. Moritz Büchi.

Digital Society Initiative, University of Zurich (CHF 1,250 / approx. US\$ 1,400), Project: ‘Between connected and disconnected: Understanding people’s management of digital media use in everyday life.’ Co-applicants: dr. Sarah Geber and dr. Moritz Büchi.

2019 **Emerging Scholar Research Grant** (US\$ 500), Mobile Communication IG, International Communication Association (ICA). Project: ‘Smartphones and social media fatigue: The motivations for and experiences with social media disconnection on mobile media’.

Project Grant (CHF 2,000 / approx. US\$ 2,200), Web Use Project. Project: ‘Interviewing young adults about social media disconnection’.

GRC Travel Grant (CHF 1,000 / approx. US\$ 1,100). Competitive grant from the University of Zurich to attend a Data Science course and visit Tilburg University.

NeFCA Grant (€ 500 / approx. US\$ 600). Grant from the Netherlands-Flanders Communication Association to organize a symposium on Visual Health Communication.

2018 **DigiComLab Seed Grant** (€ 4,750 / approx. US\$ 5,700). Research Priority Area Communication, University of Amsterdam. Project: ‘Theorizing personalization versus customization effects in mobile communication technologies using behavioral tracking data.’ Co-applicants: dr. Nadine Bol and dr. Annemiek Linn.

UvA 385 Lustrum Grant, University of Amsterdam (€ 3,000 / approx. US\$ 3,600). Competitive grant to visit the University of Kentucky and University of Utah.

2017 **ASCoR PhD Research Visit Grant, University of Amsterdam** (€ 3,000 / approx. US\$ 3,600). Competitive grant to visit the Florida State University.

2015 **ASCoR PhD scholarship** (€ 1,380 / approx. US\$ 1,650). Scholarship to attend the summer school organized by the European Association for Communication in Healthcare (EACH)

PEER-REVIEWED JOURNAL PUBLICATIONS

Nguyen, M. H., Gruber, J., Fuchs, J., Marler, W., Hunsaker, A., & Hargittai, E. Staying connected while physically apart: Digital communication when face-to-face interactions are limited. *New Media & Society*. Accepted.

Nguyen, M. H., Marler, W., & Hargittai, E. Digital inequality in communication during a time of physical distancing: The case of Covid-19. *Computers in Human Behavior*. Accepted.

Nguyen, M. H., Hunsaker, A., & Hargittai, E. (2020). Older adults’ online social engagement and social capital: The moderating role of Internet skills. *Information, Communication & Society*. Online first. doi: [10.1080/1369118X.2020.1804980](https://doi.org/10.1080/1369118X.2020.1804980)

Hunsaker, A., **Nguyen, M. H.**, Fuchs, J. M., Karaoglu, G., Djukaric, T., & Hargittai, E. (2020). Unsung helpers: Older adults as a source of digital media support for their peers. *The Communication Review*. Online first. doi: [10.1080/10714421.2020.1829307](https://doi.org/10.1080/10714421.2020.1829307)

Nguyen, M. H., Bol, N., & King, A. J. (2020). Customisation versus personalisation of digital health information: Effects of mode tailoring on information processing outcomes. *European Journal of Health Communication*, 1(1), 30-54. doi: <https://doi.org/10.47368/ejhc.2020.003>

Nguyen, M. H., Gruber, J., Fuchs, J., Marler, W., Hunsaker, A., & Hargittai, E. (2020). Changes in digital communication during the COVID-19 global pandemic: Implications for digital inequality and future research. *Social Media + Society*. doi: [10.1177/2056305120948255](https://doi.org/10.1177/2056305120948255)

Hargittai, E., **Nguyen, M. H.**, Fuchs, J., Gruber, J., Marler, W., Hunsaker, A., & Karaoglu, G. (2020). From zero to a national data set in two weeks: Reflections on a COVID-19 collaborative survey project. *Social Media + Society*. doi: [10.1177/2056305120948196](https://doi.org/10.1177/2056305120948196)

Nguyen, M. H., Bol, N., Lustria, M. L. A (2020). Perceived active control over online health information: Underlying mechanisms of mode tailoring effects on website attitude and information recall. *Journal of Health Communication*, 25(4), 271-282. doi: [10.1080/10810730.2020.1743797](https://doi.org/10.1080/10810730.2020.1743797)

Bol, N., Hoie, N., **Nguyen, M. H.**, Smit, E. S. (2019). Customization in mobile health apps: Explaining effects on physical activity intentions by the need for autonomy. *Digital Health*, 5, 1-12. doi: [10.1177/2055207619888074](https://doi.org/10.1177/2055207619888074)

Hunsaker, A., **Nguyen, M. H.**, Fuchs, J. M., Djukaric, T., Hugentobler, L., Hargittai, E. (2019). "He explained it to me and I also did it myself": How older adults get support with their technology uses. *Socius*, 5, 1-5. doi: [10.1177/2378023119887866](https://doi.org/10.1177/2378023119887866)

Nguyen, M. H., Smets, E. M. A., Bol, N., Loos, E. F., van Laarhoven, H. W. M., Geijsen, E. D., ... & van Weert, J. C. M. (2019). Tailored Web-based information for younger and older cancer patients: Randomized controlled trial of a preparatory educational intervention on patient outcomes. *Journal of Medical Internet Research*, 21(10), e14407. doi: [10.2196/14407](https://doi.org/10.2196/14407)

Nguyen, M. H., Smets, E. M. A., Bol, N., Bronner, M. B., Tytgat, K. M. A. J., Loos, E. F., & van Weert, J. C. M. (2019). Fear and forget: How anxiety impacts recall of medical information in newly diagnosed cancer patients visiting a fast-track clinic. *Acta Oncologica*, 58(2), 182-188. doi: [10.1080/0284186X.2018.1512156](https://doi.org/10.1080/0284186X.2018.1512156)

Nguyen, M. H., Bol, N., van Weert, J. C. M., Loos, E. F., Tytgat, K. M. A. J., Geijsen, E. D., ... & Smets, E. M. A. (2019). Optimising eHealth tools for older patients: Collaborative redesign of a hospital website. *European Journal of Cancer Care*, 28, e12882. doi: [10.1111/ecc.12882](https://doi.org/10.1111/ecc.12882)

Nguyen, M. H., Smets, E. M. A., Bol, N., Loos, E. F., & van Weert, J. C. M. (2018). How tailoring the mode of information presentation influences younger and older adults' satisfaction with health websites. *Journal of Health Communication*, 23(2), 170-180. doi: [10.1080/10810730.2017.1421729](https://doi.org/10.1080/10810730.2017.1421729)

Bronner, M. B., **Nguyen, M. H.**, Smets, E. M. A., van de Ven, A. W. H., & van Weert, J. C. M (2018). Anxiety during cancer diagnosis: Examining the influence of monitoring coping style and treatment plan. *Psycho-Oncology*, 27(2), 661-667. doi: [10.1002/pon.4560](https://doi.org/10.1002/pon.4560)

Nguyen, M. H., van Weert, J. C. M., Bol, N., Loos, E. F., Tytgat, K. M. A. J., van de Ven, A. W. H., & Smets, E. M. A. (2017). Tailoring the mode of information presentation: Effects on younger and older adults' attention and recall of online information. *Human Communication Research*, 43(1), 102-126. doi: [10.1111/hcre.12097](https://doi.org/10.1111/hcre.12097)

De Graaf, A. M., van den Putte, B., **Nguyen, M. H.**, Zebregs, S., Lammers, J., & Neijens, P. C. (2017). The effectiveness of narrative versus informational smoking education on beliefs, attitudes, and intentions of low educated adolescents. *Psychology & Health*, 32(7), 810-825. doi: [10.1080/08870446.2017.1307371](https://doi.org/10.1080/08870446.2017.1307371)

De Bruijn, G. J., **Nguyen, M. H.**, Rhodes, R. E., & van Osch, L. (2017). Effects of preparatory and action planning instructions on situation-specific and general fruit and snack intake. *Appetite*, 108, 161-170. doi: [10.1016/j.appet.2016.09.016](https://doi.org/10.1016/j.appet.2016.09.016)

INVITED LECTURES & RESEARCH TALKS

Nguyen, M. H. (2019). Disconnect to Reconnect? Health and well-being in an increasingly digital society. TiCC Colloquium, Department of Communication and Cognition, Tilburg University, The Netherlands.

Nguyen, M. H. (2018). Tailoring online health information to older patients' needs and preferences. Guest lecture for an undergraduate course, Athena Research Institute, Free University (VU) Amsterdam, The Netherlands.

Nguyen, M. H., (2017). Optimizing online and offline communication with older cancer patients: A modality tailoring approach. Guest lecture for the undergraduate course *Cognition, Language, and Communication*, University of Amsterdam, The Netherlands.

Nguyen, M. H. (2017). Optimizing information provision for Dutch older cancer patients: The interplay between online and offline communication channels. Guest lecture for the undergraduate course *International and Comparative Media*, College of Communication & Information, Florida State University, Tallahassee, USA.

Nguyen, M. H. (2017). Optimizing online health tools for older cancer patients: Systematic redesign of a hospital website. Research colloquium School of Information, Florida State University, Tallahassee, USA.

Nguyen, M. H. (2017). Can one size fit all? Tailoring online health information to older cancer patients modality preferences. Research colloquium School of Communication, Florida State University, Tallahassee, USA.

Nguyen, M. H. (2016). Using videos to convey health information to colorectal cancer patients. ARPH Symposium *Using Videos for Research in Health Psychology*, Utrecht, The Netherlands.

Nguyen, M. H. (2016). Tailoring online information to older cancer patients' mode preferences. Dutch National Platform for Radiotherapy in Elderly, Netherlands Comprehensive Cancer Organisation, The Netherlands.

Nguyen, M. H. (2015). How to effectively tailor online information to older cancer patients' mode preferences: A randomized controlled trial. Colorectal Cancer (CRC) Research Meeting, Academic Medical Center, Amsterdam, The Netherlands.

CONFERENCE PRESENTATIONS (SELECTION)

INTERNATIONAL COMMUNICATION ASSOCIATION (ICA)

Nguyen, M. H. (2021). Managing social media use in a tech-saturated society: Young adults' motivations and challenges for disconnecting. To be presented at the ICA21 virtual conference.

Nguyen, M. H., Gruber, J., Fuchs, J., Marler, W., Hunsaker, A., & Hargittai, E. (2021). Staying connected while physically apart: Digital communication when face-to-face interactions are limited. To be presented at the ICA21 virtual conference.

Gruber, J., Hargittai, E., & **Nguyen, M. H.** (2021). What do people miss about face-to-face interactions during lockdown? To be presented at the ICA21 virtual conference.

Nguyen, M. H., Hargittai, E., Fuchs, J. M., Djukaric, T., & Hunsaker, A. (2020). Why older adults disconnect from digital media. *Oral presentation.* Virtual conference. ***TOP PAPER AWARD**

Nguyen, M. H., (2020). Disconnect to reconnect: Young adults' experiences of social media disconnection in relation to wellbeing. *Poster presentation.* Virtual conference.

Vanden Abeele, M., **Nguyen, M. H.,** & Aalbers, G. (2020). Digital media as ambiguous goods: An exploratory study of Belgians' experience of digital wellbeing and their use of digital wellbeing interventions. *Oral presentation.* Virtual conference.

Nguyen, M. H., Bol, N., van Strien, I. S., van der Eijken, K., Smets, E. M. A., & van Weert, J. C. M. (2020). Cancer patients' use of online health information and patient participation in medical consultations: Linking online traces to observed offline communication. *Oral presentation.* Virtual conference.

Nguyen, M. H., Smets, E. M. A., Bol, N., & van Weert, J. C. M. (2019). Presenting online information to newly diagnosed cancer patients: A tailored pre-visit website intervention on satisfaction, communication self-efficacy, anxiety, question asking and information recall. *Oral presentation.* Washington DC, USA.

Nguyen, M. H. (2018). Perceived active control over digital content: Effects and underlying mechanisms of user-initiated mode tailoring. *Oral presentation.* Prague, Czech Republic. ***TOP STUDENT PAPER AWARD**

Nguyen, M. H., Bol, N., King, A. J. (2018). Differentiating customization and personalization in mode tailoring of information: Implications for health communication research. *Poster presentation.* Prague, Czech Republic.

Nguyen, M. H., & Bol, N. (2017). All stakeholders involved: A multi-method roadmap to developing an evidence-based online intervention for older cancer patients. *Oral presentation.* San Diego, USA.

Nguyen, M. H. (2017). Younger vs. older adults' satisfaction with health websites: Results from a mode tailoring experiment. *Oral presentation.* San Diego, USA.

Nguyen, M. H., Bol, N., Bolle, S., Linn, A. J., Schouten, B., van Weert, J. C. M. (2017). Tailored eHealth interventions for ageing patient populations. *Oral presentation.* San Diego, USA.

Nguyen, M. H. (2016). The effect of mode tailoring on younger and older adults' recall of online health information. *Oral presentation.* Fukuoka, Japan.

Nguyen, M. H., Van Weert, J. C. M., Bol, N., Loos, E. F., & Smets, E. M. A. (2015). Mode tailoring effects on older adults' online health information recall: A study protocol. *Poster presentation.* San Juan, Puerto Rico.

SWISS ASSOCIATION FOR COMMUNICATION AND MEDIA RESEARCH (SGKM/SCAM)

Nguyen, M. H. (2021). Changing uses and perceptions in a tech-saturated world: Why young adults' disconnect from social media. To be presented at the DACH21 virtual conference.

Nguyen, M. H., Hunsaker, A., & Hargittai, E. (2020). Older adults' online social engagement and social capital: The moderating role of Internet skills. *Oral presentation*. Virtual conference.

EUROPEAN HEALTH PSYCHOLOGY SOCIETY (EHPS)

Nguyen, M. H., van Weert, J. C. M., Bol, N., Loos, E. F., Tytgat, K. M. A. J., ... Smets, E. M. A. (2019). Text, images, video? Tailoring the modality of presentation in online health information for older patients. *Oral presentation* at the Symposium 'Tailoring digital health interventions: Different strategies, different effects? Dubrovnik, Croatia.

Bol, N., Hoie, N., **Nguyen, M. H.**, Smit, E. (2019). Customizable digital environments: Can customization in mobile apps support physical activity? *Oral presentation* at the Symposium 'Tailoring digital health interventions: Different strategies, different effects? Dubrovnik, Croatia.

Nguyen, M. H. (2017). Can one size fit all? Tailoring the mode of information presentation of health information online. *Oral presentation* in the Symposium 'Innovative ideas in online computer-tailoring'. Padova, Italy.

KENTUCKY/DC CONFERENCE ON HEALTH COMMUNICATION (KCHC/DCHC)

Nguyen, M. H., Bol, N., & Lustria, M. L. (2018). Tailoring online health information: Explaining mode tailoring effects on website attitude and information recall. *Oral presentation*. Lexington, KY, USA.

Nguyen, M. H., Van Weert, J. C. M., Bol, N., Loos, E. F., & Smets, E. M. A. (2018). Fear and forget: What predicts recall of medical information in newly diagnosed cancer patients? *Poster presentation*. Lexington, KY, USA. ***HONORABLE POSTER AWARD**

Bol, N., Hoie, N., **Nguyen, M. H.**, Smit, E. (2018). How to make people move: The role of need for autonomy in explaining customization effects in mobile health apps. *Oral presentation*. Lexington, KY, USA.

Nguyen, M. H. (2017). Optimizing online health tools for older cancer patients: Systematic redesign of an existing hospital website. *Oral presentation*. Washington DC, USA.

Nguyen, M. H. (2017). Tailoring the mode of information delivery: Younger and older adults' satisfaction with online health information. *Poster presentation*. Washington DC, USA.

Nguyen, M. H. (2016). Mode tailoring online health information: Differences in older and younger adults' website use, attention and information recall. *Oral presentation*, Lexington, KY, USA. ***TOP STUDENT PAPER AWARD**

EUROPEAN ASSOCIATION FOR COMMUNICATION IN HEALTHCARE (EACH)

Nguyen, M. H., Smets, E. M. A., Bol, N., Loos, E. F., & van Weert, J. C. M. (2018). Online behaviour, offline consequences: How use of a tailored website influences patient satisfaction and patient participation during cancer consultations. *Oral presentation*. Porto, Portugal.

Nguyen, M. H., Smets, E. M. A., Bol, N., Loos, E. F., & van Weert, J. C. M. (2018). The relation between anxiety and information recall in newly diagnosed cancer patients. *Oral presentation*. Porto, Portugal.

ETMAAL VAN DE COMMUNICATIEWETENCHAP / '24 HOURS OF COMMUNICATION SCIENCE'

Nguyen, M. H., Bol, N., & Lustria, M. L. (2018). Putting the user in control: A model examining user-initiated message tailoring effects. *Oral presentation*. Ghent, Belgium.

Nguyen, M. H., Bol, N., Smets, E. M. A., Loos, E. F., & Van Weert, J. C. M. (2017). Developing an evidence-based website for older cancer patients: A collaborative multi-method study. *Oral presentation*. Tilburg, NL.

Nguyen, M. H., Van Weert, J. C. M., Bol, N., Loos, E. F., & Smets, E. M. A. (2017). Effects of an interactive mode tailoring tool on younger and older adults' website satisfaction. *Oral presentation*. Tilburg, NL.

Nguyen, M. H., Van Weert, J. C. M., Bol, N., Loos, E. F., & Smets, E. M. A. (2016). Persuasive technologies: How to effectively tailor online information to older patients' preferences? *Oral presentation*. Amsterdam, NL.

HONORS & AWARDS

- 2021 • **Nomination Teaching Award**, IKMZ, University of Zurich
- 2020 • **Top Paper Award**, Communication & Technology, International Communication Association
- **Top Finalist 2020 Abby Prestin Dissertation Award**, Health Communication Division, International Communication Association
- 2019 • **Top Finalist Public Health Dissertation Award**, NCVGZ, Dutch Conference for Public Health
- **Graduation with distinction 'cum laude'**, PhD in Communication Science, University of Amsterdam
- **Top Poster Award**, GeriOnNe, Symposium on Cancer in Elderly, The Netherlands
- 2018 • **Top Student Paper Award**, Communication & Technology, International Communication Association
- **Honorable Poster Award**, Kentucky Conference on Health Communication (KCHC)
- 2016 • **Top Student Paper Award**, Kentucky Conference on Health Communication (KCHC)
- 2014 • **Graduation with distinction 'cum laude'**, MSc in Communication Science, University of Amsterdam

COURSES, SKILLS, & QUALIFICATIONS

- 2020 **Diversity Workshop**, IKMZ, University of Zurich
- 2020 **Lateral Leadership Skills**, University of Zurich
- 2019 **Data Science with R Certificate**, Utrecht University Summer School
- 2017 **Workshop in LaTeX**, University of Amsterdam
- 2016 **English Teaching Certificate**, University of Amsterdam

2015 **Academic English Writing**, University of Amsterdam, The Netherlands
 2015 European Association for **Communication in Healthcare Summer School**, London UK
 2012-14 Statistics/methods courses: **Multivariate Modelling, Structural Equation Modelling, Experimentation, Survey Analytics, Content Analysis**, University of Amsterdam

Software Data analysis: **R, SPSS, Stata, AMOS, The Observer**; App/Website prototyping: **AxureRP**

Language Dutch (native), English (advanced), Vietnamese (advanced), German (intermediate)

ORGANISATION OF NATIONAL & INTERNATIONAL EVENTS

2020 **Open Science Workshop**, IKMZ, University of Zurich
 Co-organizer of a one-day workshop on Open Science in Communication Research.

2019 **Symposium 'Visual Health Communication'**, University of Amsterdam, The Netherlands
 Main organiser and chair for a 1-day event by the Amsterdam Centre for Health Communication (ACHC) with > 100 participants from science and practice gathering to discuss the state-of-the-art research. URL: <http://bit.ly/2OAqtqy>.

2018-cur **Mentor-Mentee Program**, International Communication Association
 As part of the Internationalization committee, I organized and participated in this annual program of the Health Communication Division that promotes professional development (teaching and research) of early-career scholars by pairing them with senior scholars.

TEACHING

BACHELOR COURSES (UNDERGRADUATE LEVEL)

Course developer, coordinator and lecturer

2019-21 • Digital Media & Health Communication (English), University of Zurich
 • Mobile Media in Everyday Life (English), University of Zurich

2016-17 • Research Practicum: Experiment (Dutch), University of Amsterdam

2015-17 • Introduction Communication Science (Dutch, English), University of Amsterdam

MASTER COURSES (GRADUATE LEVEL)

Course developer, coordinator and lecturer

2020 • Social Media & Society: Content, Uses and Effects' (English), University of Zurich

2015-18 • Intensive Survey Analytics (English), University of Amsterdam

2017-18 • Research Practice Seminar (English), University of Amsterdam

SUPERVISION AND MENTORING

2020-21 • **Co-supervision of 2 Master Theses**, IKMZ, University of Zurich

2016-19 • **Supervision of 2 Research Internships and Master Theses**, ASCoR, University of Amsterdam *With one **Top Thesis Award** in 2019 from the International Communication Association, Health Communication Division (US\$ 500) in Washington DC, USA

2017-18 • **Supervision of 1 Master Thesis** (graduate level), ASCoR, University of Amsterdam

2016-18 • **Peer Mentor** to junior PhD students as part of the ASCoR peer-mentor program

- 2015-17 • **Bachelor Internship Supervision** of 18 students at professional organizations and research institutes (undergraduate level), University of Amsterdam

ACADEMIC SERVICE & COMMITTEES

- 2019-cur **Guest editor** of special issue in *Mobile Media & Communication* on 'Digital Wellbeing in an Age of Ubiquitous Connectivity', publication scheduled for Spring 2021.

Editorial board member, European Journal of Health Communication, Journal of Quantitative Description: Digital Media

ICA Health Communication Budget Committee. Tasks: Advising on budget allocations in the Health Communication Division of the International Communication Association.

IKMZ "Exchange" Task Force, University of Zurich. Tasks: Develop a strategy to promote informational and intellectual exchange within the department.

- 2017-cur **Internationalization Representative**, Health Communication Division, International Communication Association (ICA). Tasks: Organization of activities for international scholars during the ICA conference (e.g., Mentor-Mentee program); Meet with representatives from other divisions to recommend and monitor policies regarding internationalization and inclusiveness (e.g., meeting the needs of non-U.S. members of ICA); Managing the ICA Health Communication Division website

- 2014-cur **Reviewer for peer-reviewed journals**, Journal of Communication, Journal of Computer-Mediated Communication; New Media & Society; Information, Communication & Society; Mobile Media & Communication; Computers in Human Behavior; Journal of Health Communication; Journal of Medical Internet Research; Health Communication; European Journal of Health Communication; Cyberpsychology, Behavior, and Social Networking.

Conference reviewer for International Communication Association (ICA); European Health Communication Conference (EHC); Etmaal van de Communicatiewetenschap (24 Hours of Communication Science); European Communication Research and Education Association (ECREA); Swiss Association of Communication and Media Research (SACM)

PROFESSIONAL MEMBERSHIPS

- 2019-cur Digital Society Initiative (DSI), University of Zurich
European Communication Research and Education Association (ECREA)
- 2014-cur International Communication Association (ICA). Divisions: Communication & Technology; Children, Adolescents, and Media; Health Communication; Mobile Communication Interest Group; Information Systems.
- 2017-cur European Health Psychology Society (EHPS)
- 2014-19 Amsterdam Center for Health Communication (ACHC)
Amsterdam Public Health Institute (APH)
European Association for Communication in Healthcare (EACH)
The Netherlands-Flanders Communication Association (NeFCA)
Patient-Provider Interaction Network (PPI)
Association for Researchers in Psychology and Health (ARPH)

PRESS & MEDIA CONTRIBUTIONS

Hargittai, E., & **Nguyen, M. H.** (2020). How Switzerland kept in touch during COVID-19. Swissinfo.com. URL: <https://bit.ly/3fvoX0Y>.

Interview for Dutch magazine 'NVPO Psychosocial Oncology' (December, 2019). 'Gezondheidswebsite op maat voor betere informatievoorziening aan patiënten met kanker'. URL: <https://nvpo.nl>.

Interview for Dutch magazine 'Medische Oncologie' (July, 2019). 'Inspelen op de informatiezoekende patient'. URL: <http://bit.ly/2YxlZ7S>.

News page of the University of Amsterdam: 'Customising online health information to suit personal preferences. URL: <http://bit.ly/2yy8Zjl> and <http://bit.ly/2LVEnBr>.

Nguyen, M. H., Bronner, M. B., Smets, E. M. A., van de Ven, A. W. H., & van Weert, J. C. M. (2017). Angst gedurende de diagnostische fase van kanker: De rol van informatiecopingstijl en behandelmethod. Poster presented at Networking Day 'Cancer in Elderly', Ede, The Netherlands.

Nguyen, M. H. (2016). What you choose is what you get: Tailoring information modality on the Web. Communicating Communication Blog. URL: <http://bit.ly/2YqqAJX>.

Nguyen, M. H. (2015). Can you please tell me what is going to happen? An online preparation tool for older cancer patients. Communicating Communication Blog. URL: <http://bit.ly/2OAJbyl>.

REFERENCES

Upon request.